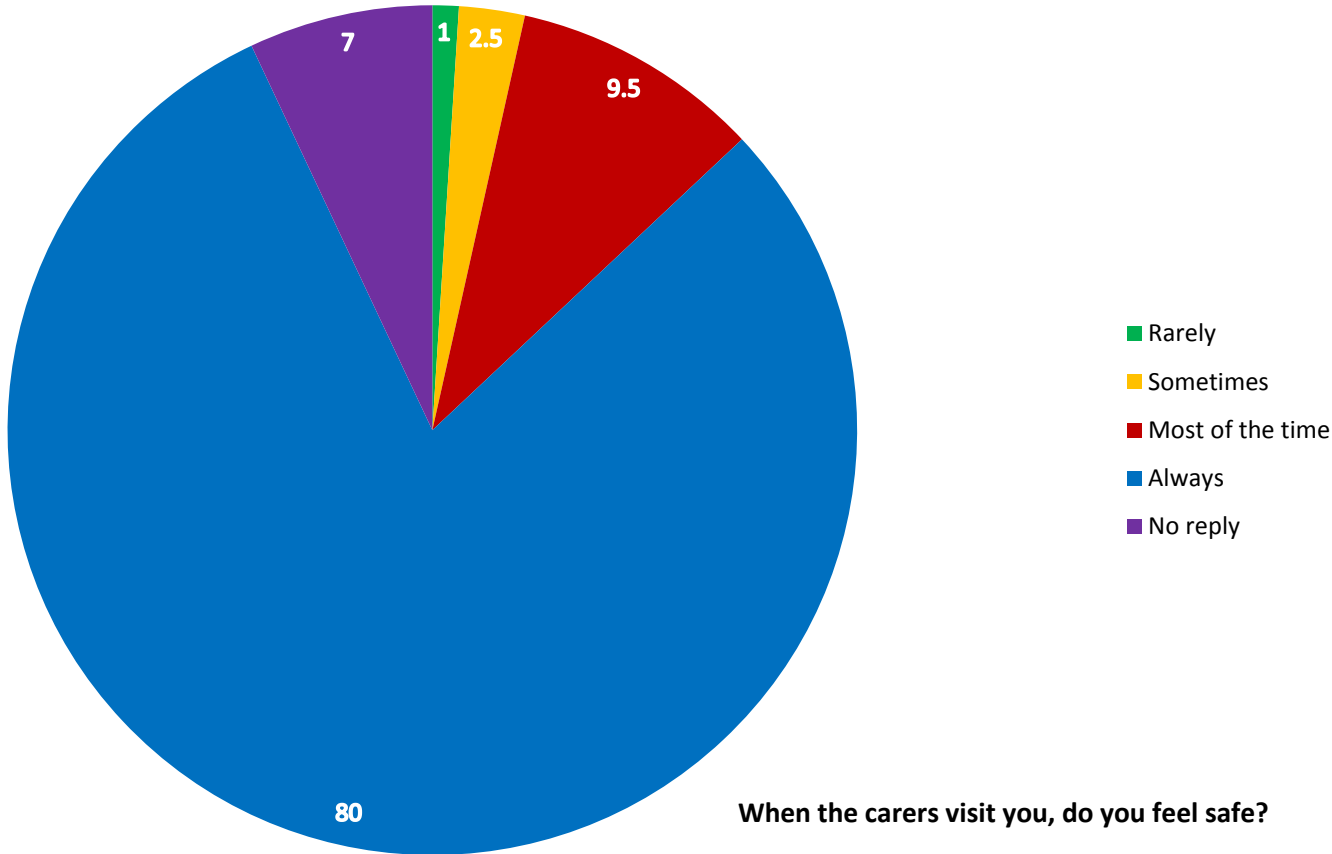


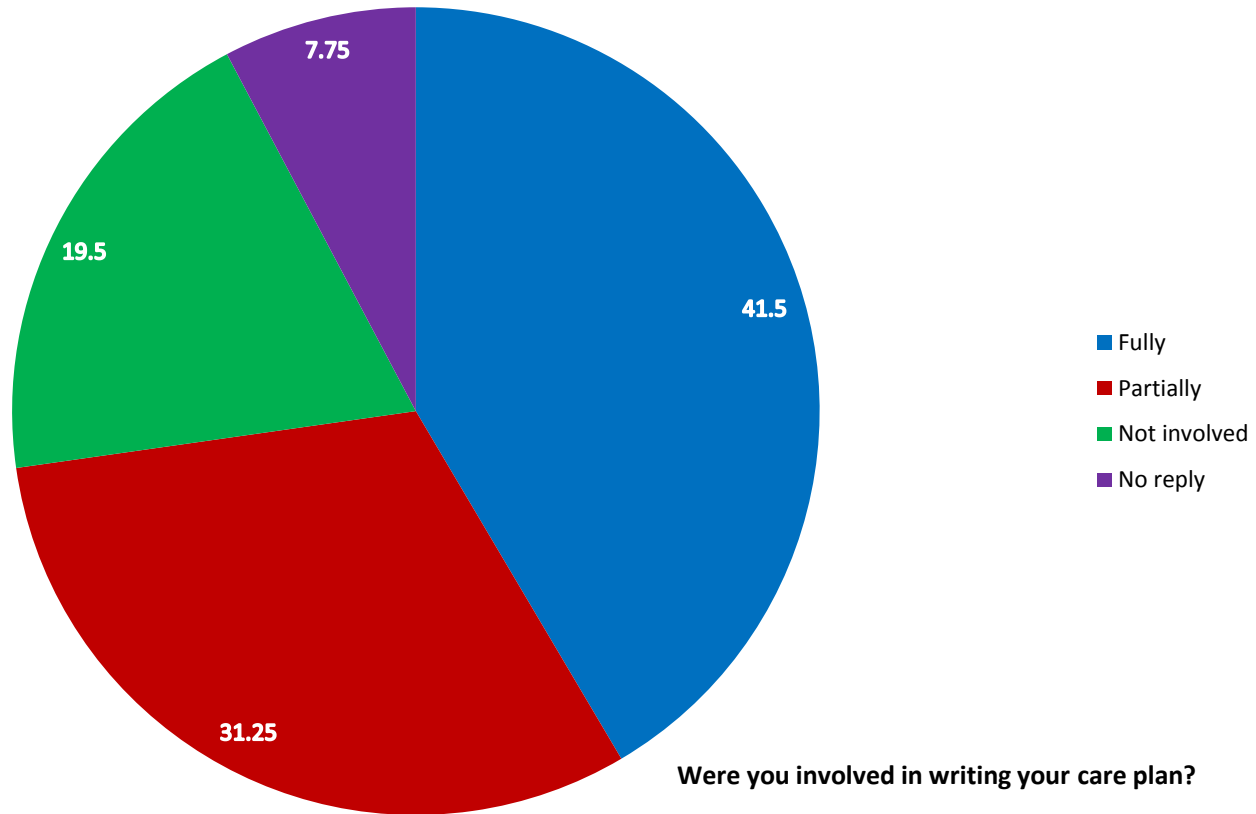
Netherclay Home Care Ltd. Service User Satisfaction Survey 2016



When the carers visit you, do you feel safe?

(Totals in the percentages of total replies)

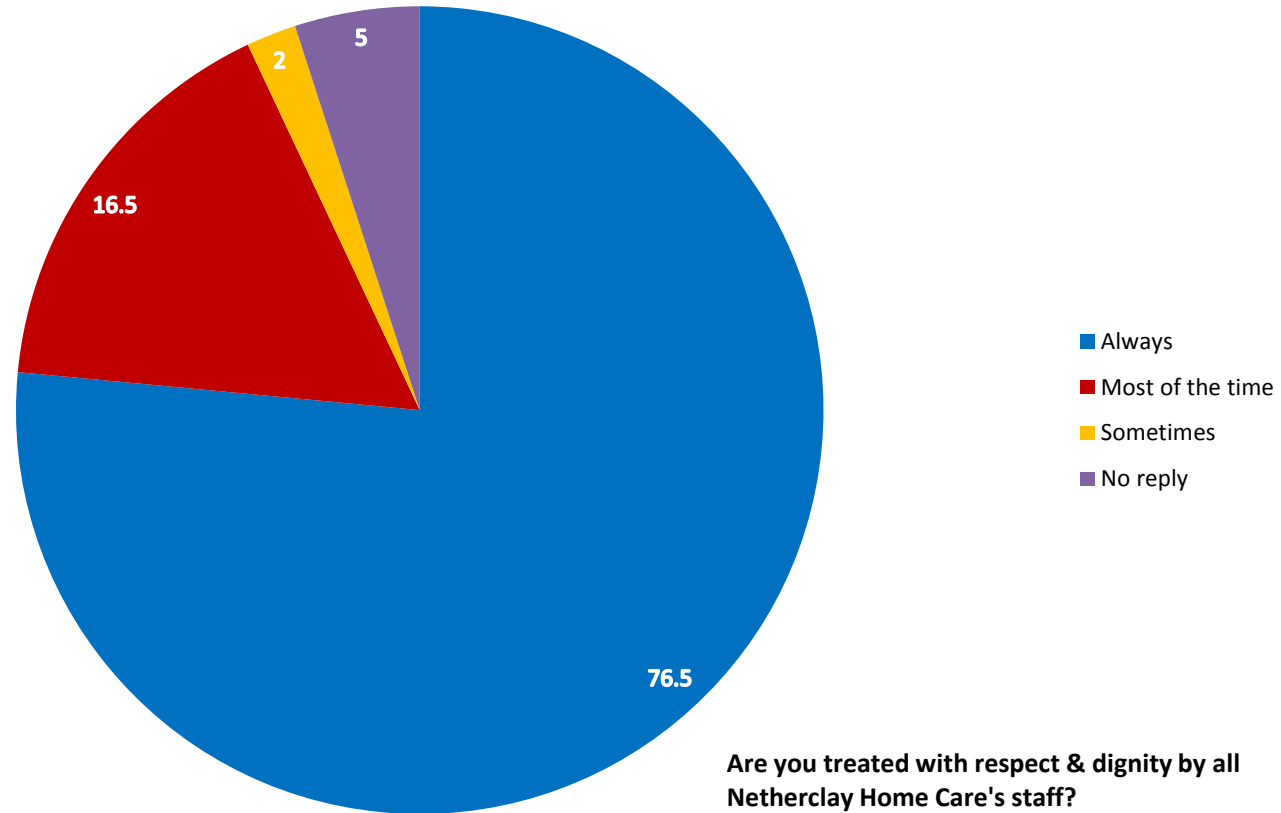
Netherclay Home Care Ltd. Service User Satisfaction Survey 2016



Were you involved in writing your care plan?

(Totals in percentages of total replies)

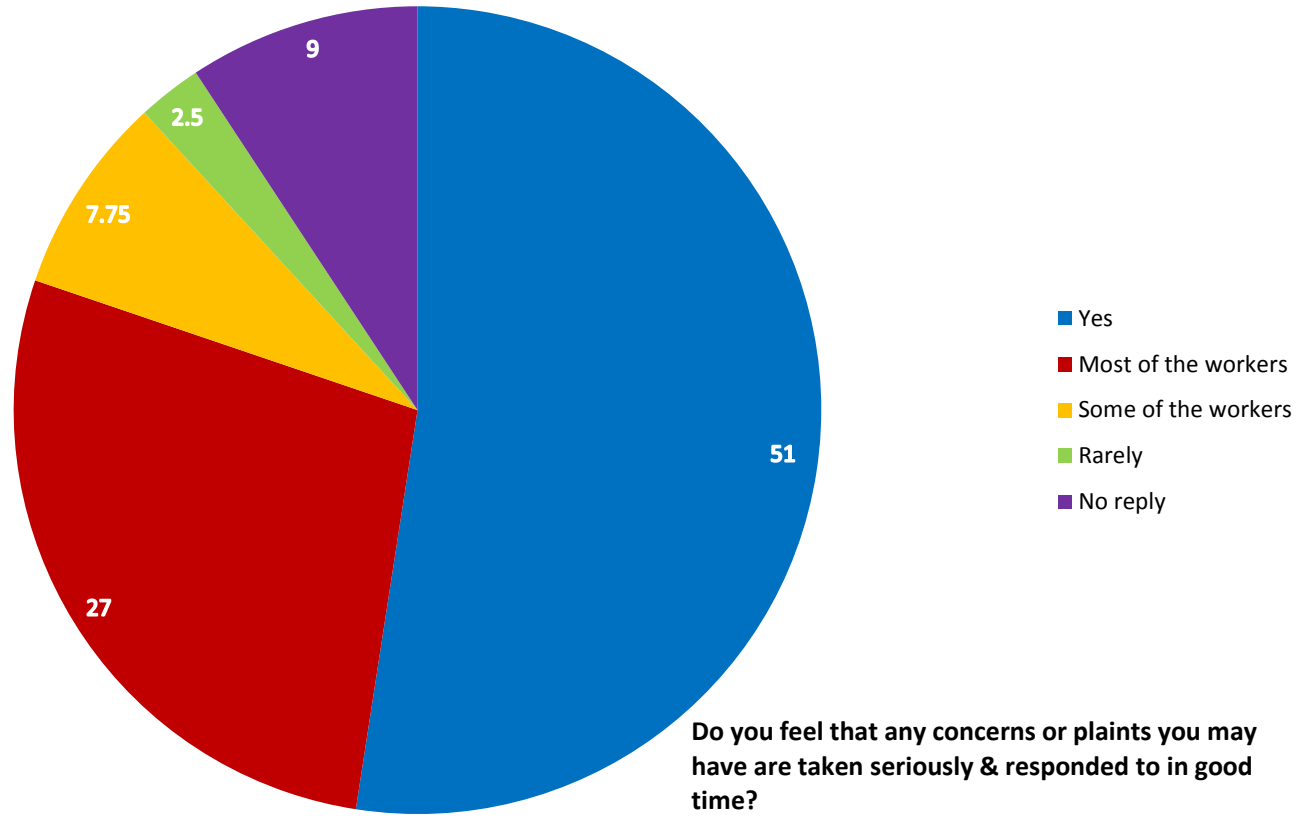
Netherclay Home Care Ltd. Service User Satisfaction Survey 2016



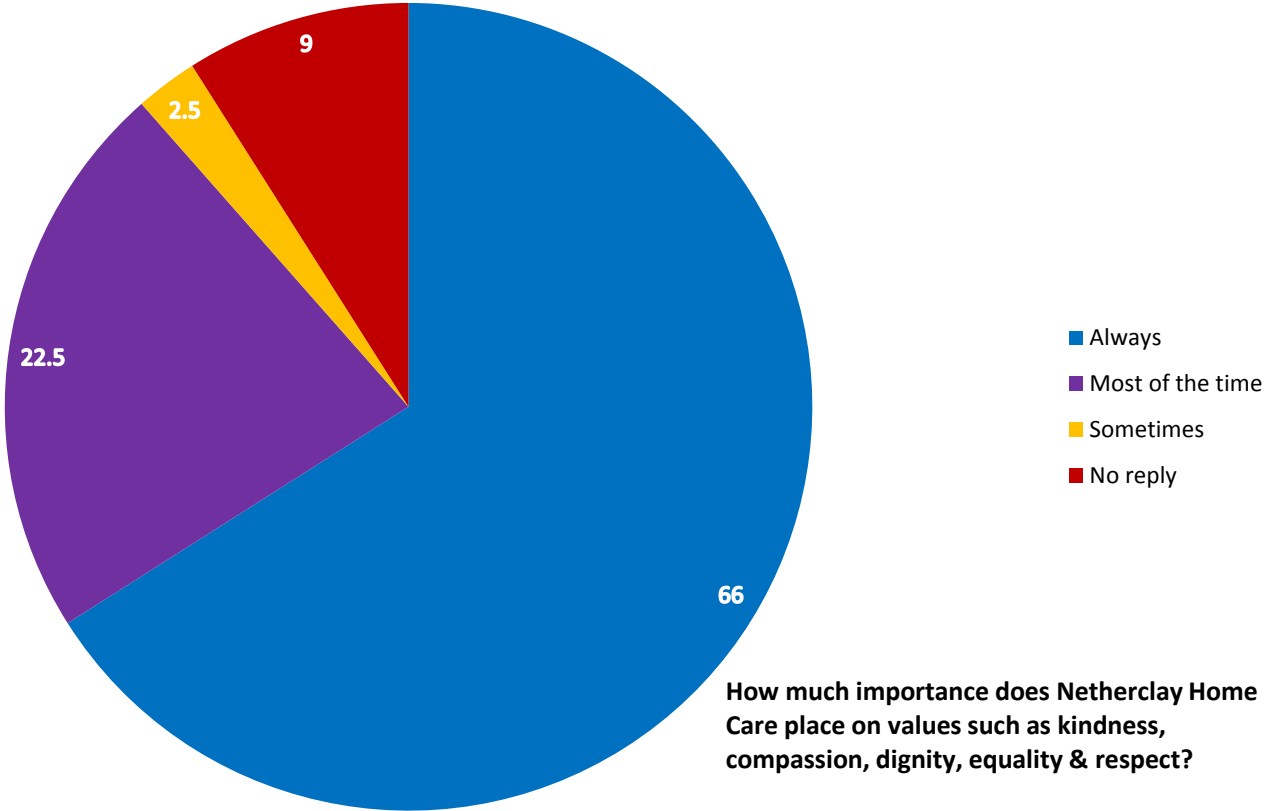
Are you treated with respect & dignity by all Netherclay Home Care's staff?

(Totals in percentage of total replies)

Netherclay Home Care Ltd. Service User Satisfaction Survey 2016



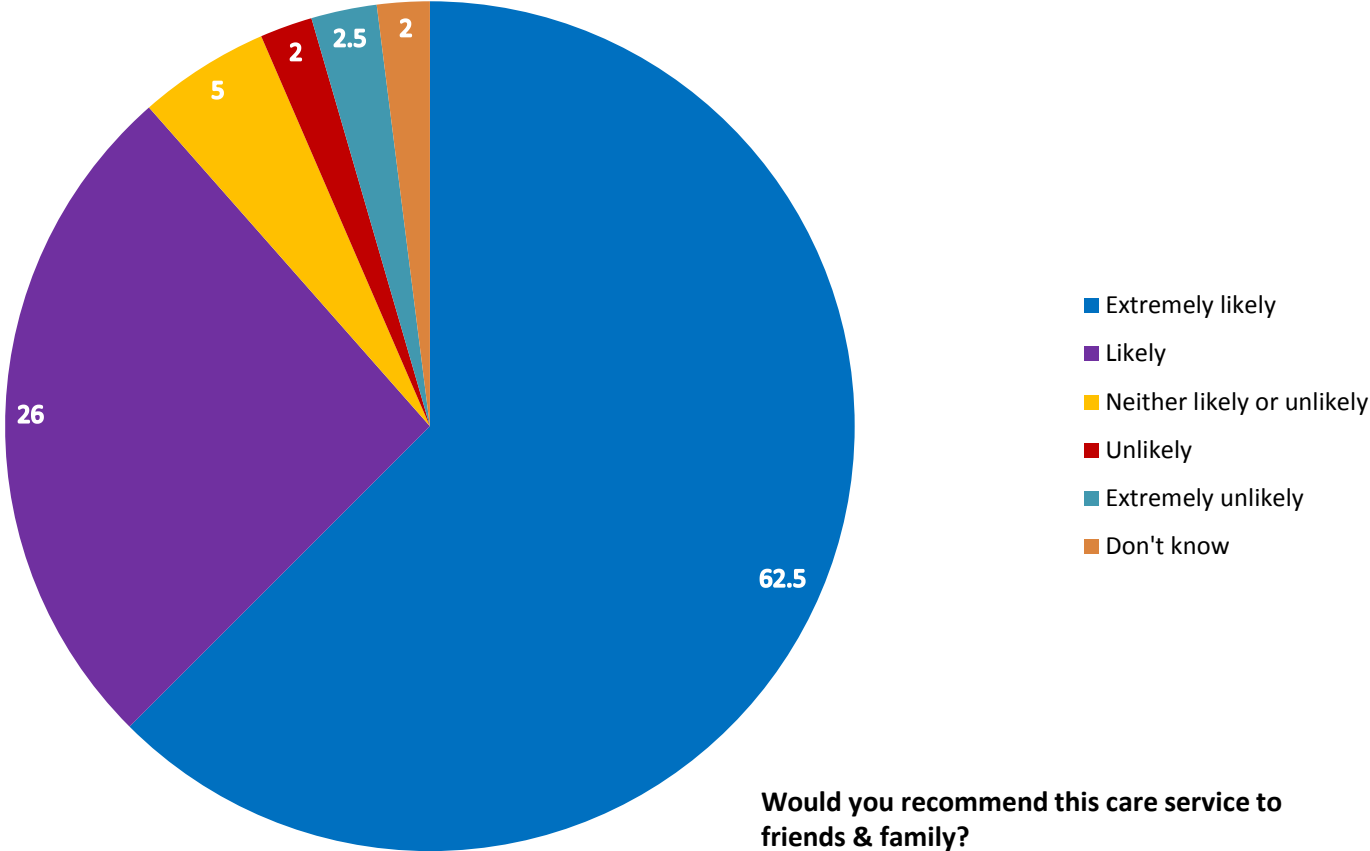
Netherclay Home Care Ltd. Service User Satisfaction Survey 2016



How much importance does Netherclay Home Care place on values such as kindness, compassion, dignity, equality & respect?

(Totals in percentages of total replies)

Netherclay Home Care Ltd. Service User Satisfaction Survey 2016



Would you recommend this care service to friends & family?

(Totals in percentages of total replies)