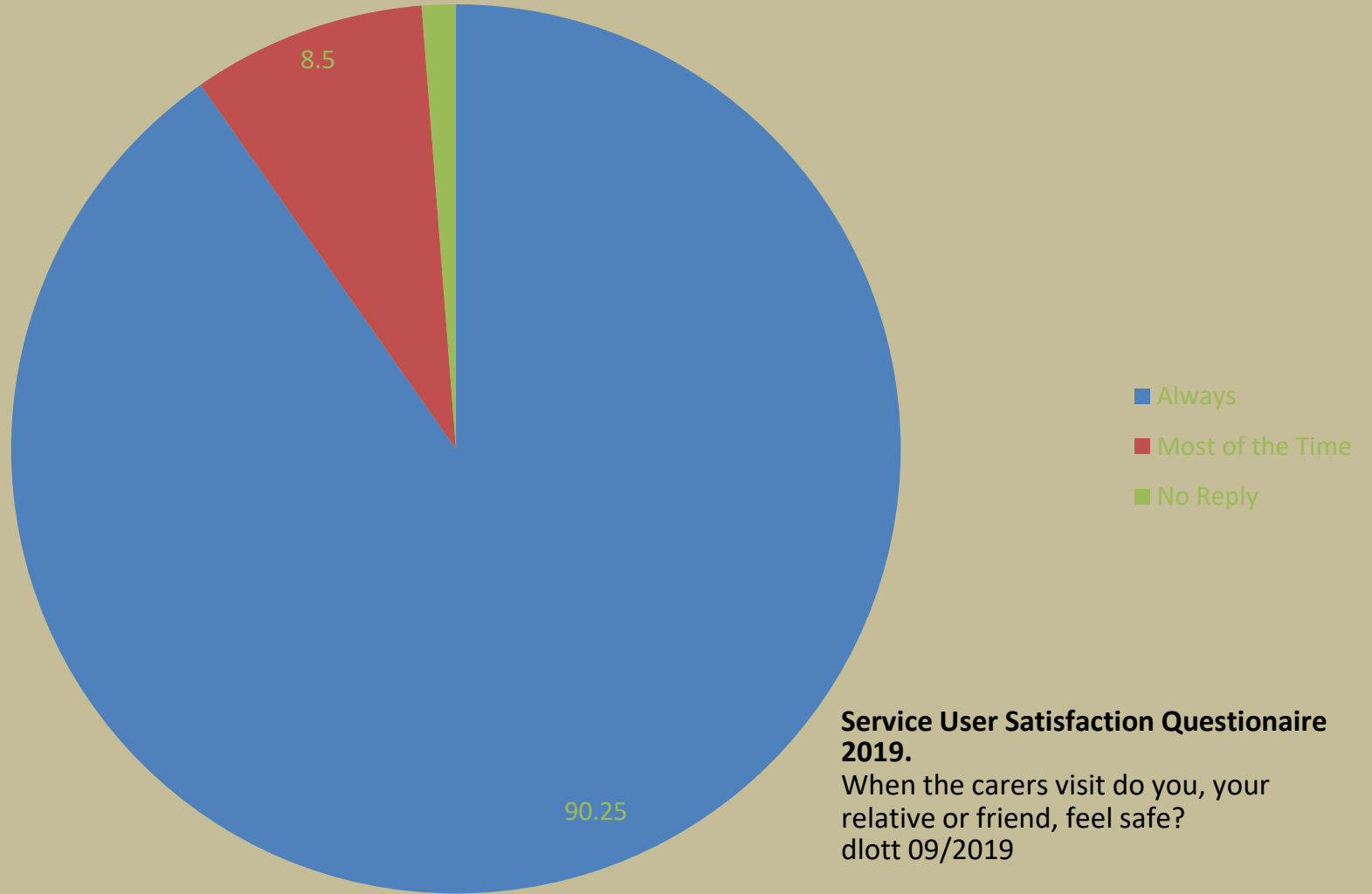


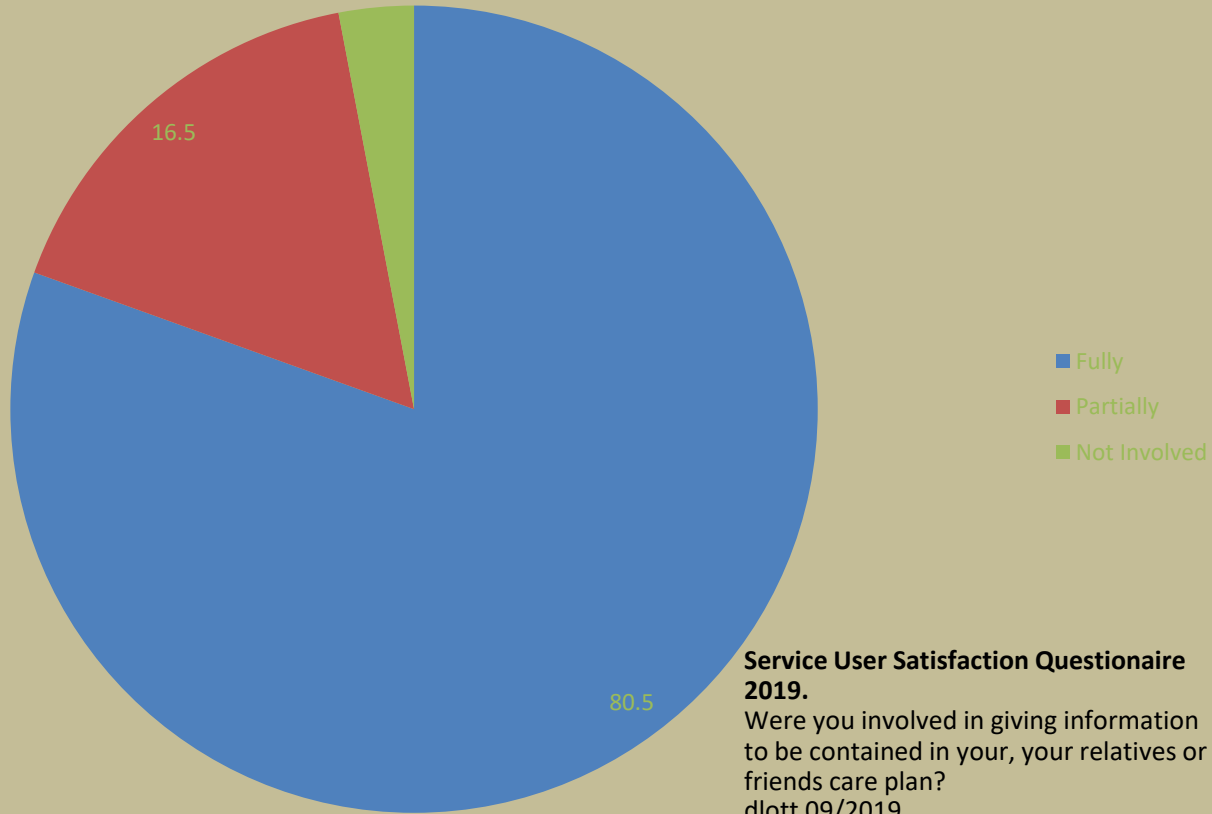
NETHERCLAY HOME CARE LTD.



Service User Satisfaction Questionnaire 2019.

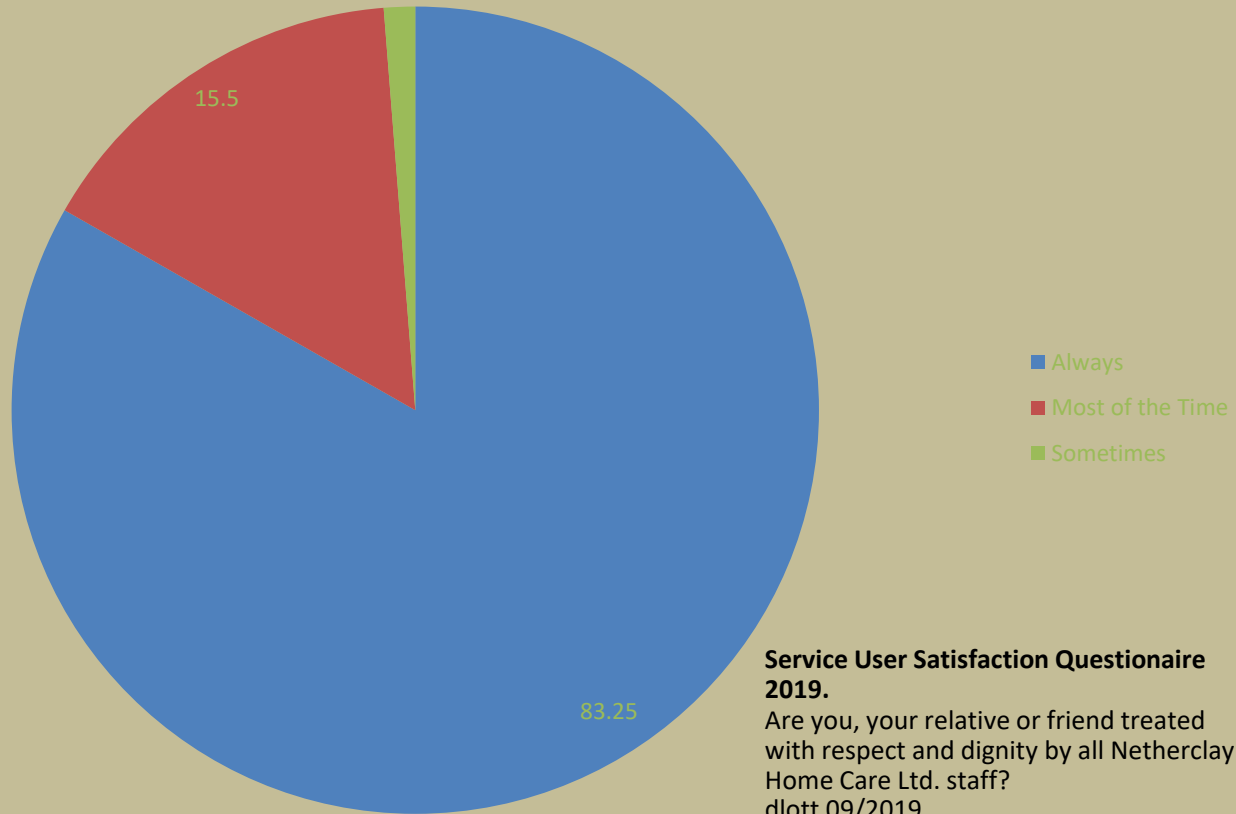
When the carers visit do you, your relative or friend, feel safe?
dlott 09/2019

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Service User Satisfaction Questionnaire 2019.
Were you involved in giving information to be contained in your, your relatives or friends care plan?
dlott 09/2019

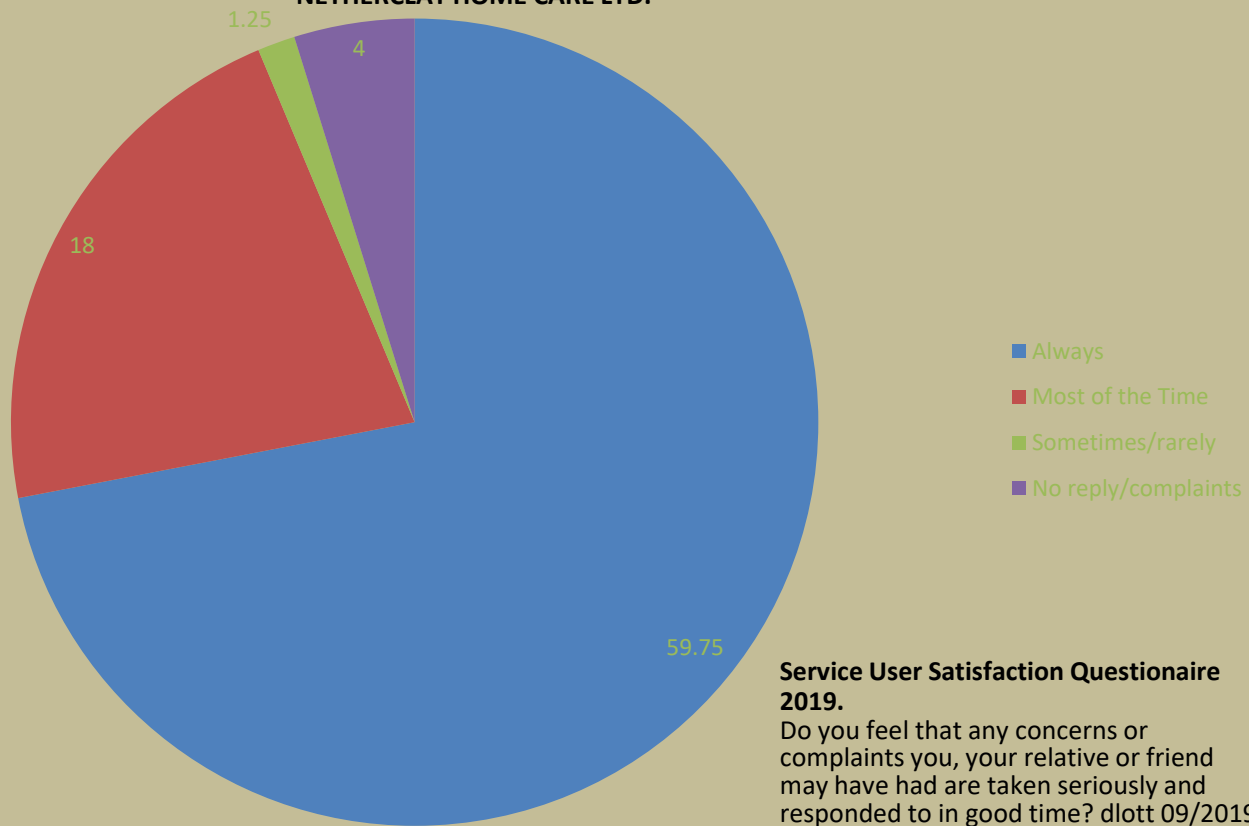
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Service User Satisfaction Questionnaire 2019.

Are you, your relative or friend treated with respect and dignity by all Netherclay Home Care Ltd. staff?
dlott 09/2019

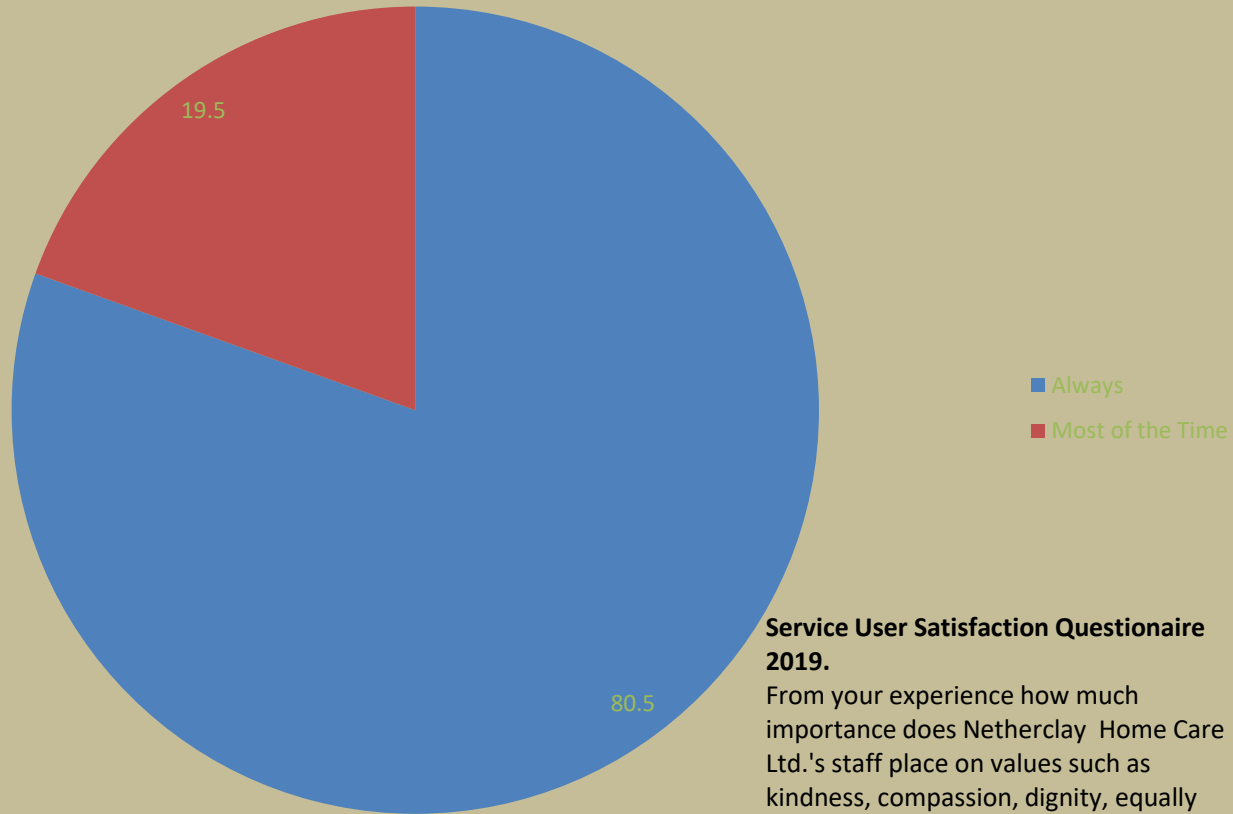
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Service User Satisfaction Questionnaire 2019.

Do you feel that any concerns or complaints you, your relative or friend may have had are taken seriously and responded to in good time? dlott 09/2019

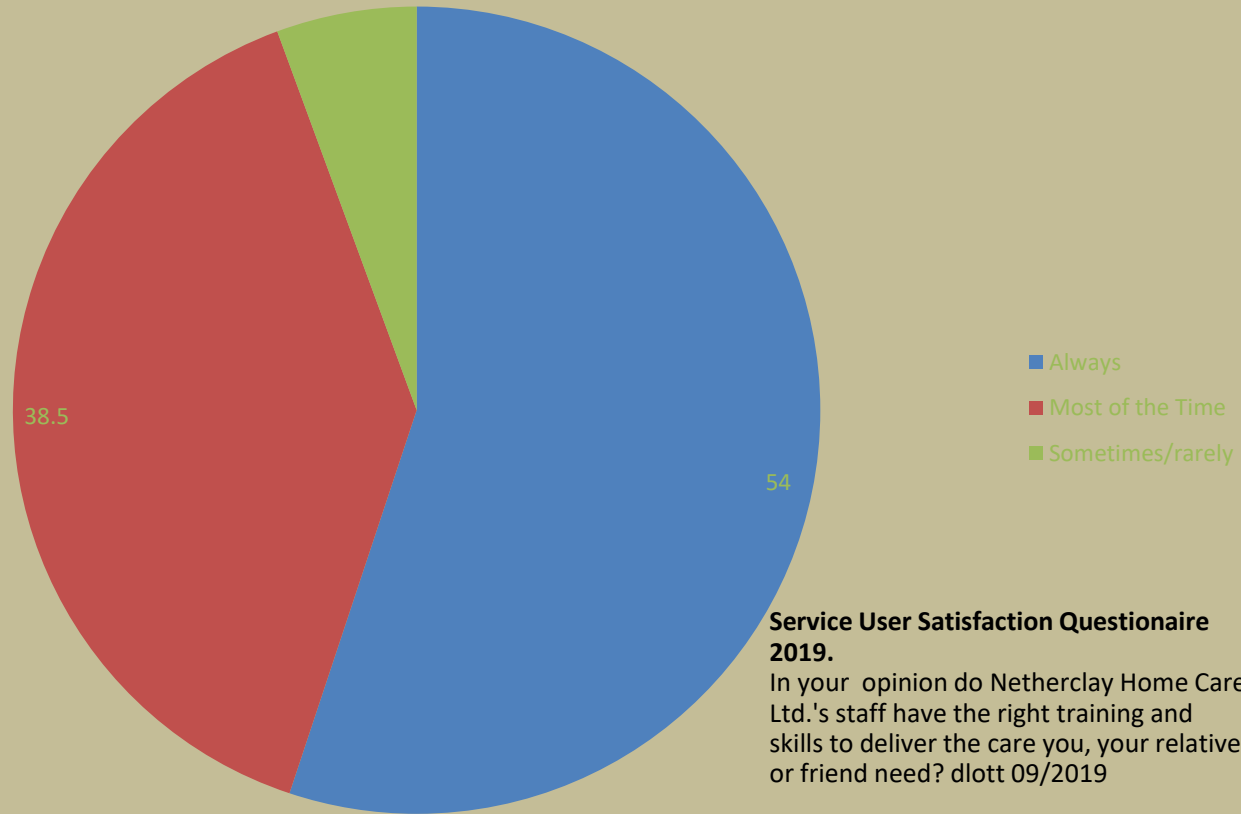
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Service User Satisfaction Questionnaire 2019.

From your experience how much importance does Netherclay Home Care Ltd.'s staff place on values such as kindness, compassion, dignity, equality and respect? dlott 09/2019

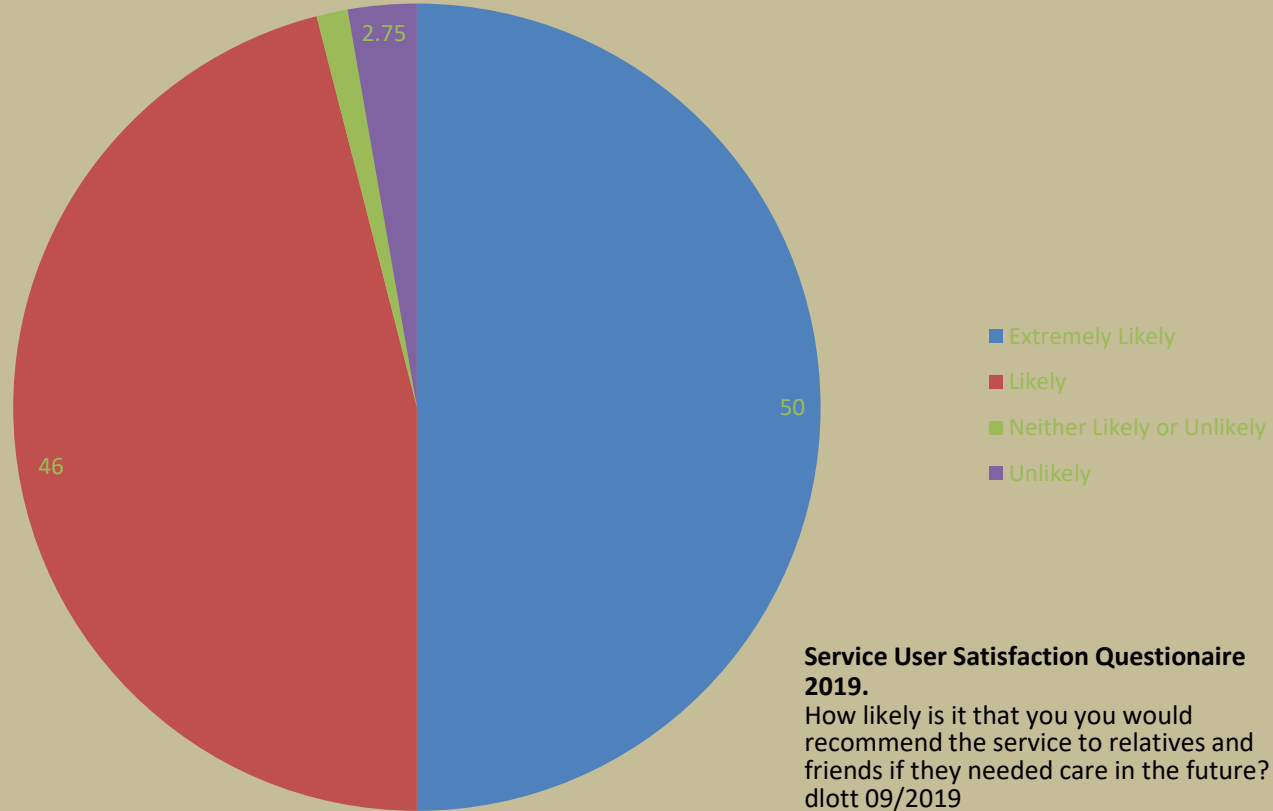
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Service User Satisfaction Questionnaire 2019.

In your opinion do Netherclay Home Care Ltd.'s staff have the right training and skills to deliver the care you, your relative or friend need? dlott 09/2019

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Service User Satisfaction Questionnaire 2019.
How likely is it that you you would recommend the service to relatives and friends if they needed care in the future?
dlott 09/2019